



IIM

भारतीय प्रबंध संस्थान विशाखपट्टणम
Indian Institute of Management Visakhapatnam
(An Institution of National Importance under Ministry of Education, Govt. of India)

File no: IIMV/Admin/IT/ITFMS/2022-23/01/PB/MoM

Date: 13.01.2023

Sub: Minutes of Meeting of Pre-Bid held on 13.01.2023 at 15:00 PM vide physical mode, regarding the Tender No.: IIMV/Admin/IT/ITFMS/2022-23/01 Dated 06.01.2023.

Attendees:

From IIMV:

- (i) Mr. Jelani Mohammed, Senior Administrative Officer (Administration)
- (ii) Mr. Kamal Keerthi, Technical Superintendent - Systems

Prospective Bidder(s):

Representatives from the following firms attended through physical mode.

- (i) Nipun Net Solutions
- (ii) Microcare Computers Pvt Ltd
- (iii) Alok computers
- (iv) Sre Peddama Thalli manpower Supply.

The following queries were submitted by the prospective bidders. The details are appended below with a response by IIMV.

Please note that the reference of the Tender document cited in the following table may be referred to the **Tender No.: IIMV/Admin/IT/ITFMS/2022-23/01 Dated 06.01.2023.**

S.No	Question	Response by IIMV
1	7. Helpdesk Services vii). In the case of any intermediate, a suspicious or unidentified problem related to fiber cable, cat5/6 cable, and any active device, the FMS Provider shall bring all required testing equipment at his cost to identify the problem and accordingly fix the problem. Q: Who will bear the charges to fix the problem?	Charges will be borne by the respective OEM for the components which are under warranty otherwise IIMV will bear the cost for the fixing of the problem.
2	Q: What are the Qualifications of the Engineers/Technicians?	Please refer the point no: 9) (Minimum Qualification and Experience of Deputed Personnel) of the Tender document
3	Q: Is there any Cap limit for the penalty?	The penalty will be applied per incident basis only.

4	Q: Do bidders also need to submit the Tenders in offline mode?	Yes, with a copy of online submission confirmation
5	Q: In case of online submission, do bidders can submit important documents online and other related annexures/appendix/supporting documents offline?	All Mandatory documents should be uploaded as cited in the Tender Document.
6	In case of further queries who will be the point of contact?	Please write to tss@iimv.ac.in
7	The BOQ file is having issues. As we update the basic rates the column "BA" errors. (Received through email)	We did not find any errors. However, if any errors are found, please write to tss@iimv.ac.in along with screenshot.

Sd/-
SAO (Administration)